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The Moray Council

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Housing and Homelessness

Accessing Council Housing

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- Check my position on our housing waiting list(s)
- Housing Medical Assessment

Council Tenants Information

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- Tenants' Handbook
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Rent

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- Housing Benefit and Council Tax Reduction

Housing Options, Homelessness and Support

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- Housing Options Guide

Private Sector Housing

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- Housing Performance

Leaflets, Guides and Forms

- Read our Leaflets and Guides
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Online Services

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Nov 25, 2015 10:38 GMT

Better than ever online help for housing queries goes live

People using the Moray Council's housing service are now able to manage more online than ever before thanks to a raft of improvements to the website.

Council tenants who want to report a repair or pay their rent online, private landlords seeking registration, housing support and information on a range of topics is now more accessible and user-friendly.

Collaborative working between staff in housing, ICT and communications

teams has transformed the housing section of the website.

Online tools have been specially developed to allow customers easy access to housing information, and filling out forms will soon be available online so that applications and requests can be seen and processed much more quickly.

In addition to the user-friendly layout, the key benefit for housing and property customers is instant access, 24/7, to a range of services without the restriction of the Moray Council's office opening hours.

Richard Anderson, Head of Housing and Property, said: "The work carried out by the ICT and housing teams is designed around our service users and the changes to the website will make it easier for them to reach the information they need. Our customers will also save time by managing their housing needs online at any time of the day or night.

"We welcome feedback on the changes and will continue to listen to our customers to shape the service going forward."

Famous for its colony of dolphins, fabulous beaches and more malt whisky distilleries than any where else in Scotland, Moray is a thriving area and a great place to live. Nestling between Aberdeenshire and the Highlands, Moray stretches from Tomintoul in the south to the shores of the Moray Firth, from Keith in the east to Brodie Castle in the west.

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